





Acronyms

ANN - Agra Nagar Nigam

BMC - Bhubaneshwar Municipal Corporation

CATS - Community Approach to Total Sanitation

CLTS - Community Led Total Sanitation

CLeAR-Community Led Approach to Rehabilitation

CRP - Community Resource Person

CSR - Corporate Social Responsibility

FFCT - Feedback Foundation Charitable Trust

FY - Financial Year

GNIDA - Greater Noida Industrial Development Authority

GVP - Garbage Vulnerable Points

IEC - Information, Education and Communication

IGBC - Indian Green Business Council

IMC - Indore Municipal Corporation

KNAC - Konark Notified Area Council

MCC - Micro Composting Centres

MRF - Material Recovery Facility

MoHUA - Ministry of Housing and Urban Affairs

NAC - Notified Area Council

NBA - Nirmal Bharat Abhiyan

NGO - Non-Governmental Organization

NGT - Hon'ble National Green Tribunal

NIUA - National Institute of Urban Affairs

NOW - No Open Waste

NPP - Nagar Palika Parishad

NPG - New Papua Guinea

ODF - Open Defecation Free

OMC - Odisha Mining Corporation Ltd

RRR - Relief, Rehabilitation and Resettlement

SBM - Swachh Bharat Mission

SDMC - South Delhi Municipal Corporation

SHG - Self-Help Group

SRCC - Shri Ram College of Commerce

SWM - Solid Waste Management

TSC - Total Sanitation Campaign

ULB - Urban Local Body

UNICEF - United Nations Children's Fund

WaSH - Water, Sanitation and Hygiene

Stronger Together

We believe that these are some of the most challenging times we have seen.

Challenging times for our nation, our economy, and our people. It's in this time, that we must unite and find strength together to protect the interests of all our stakeholders and support those around us.

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Disclaimer

In this Annual Report some of the information disclosed may appear forward looking in nature. However, the same is given to enable our partners to comprehend our prospects and take informed decisions. This report and other statements - written and oral - that we periodically make contain forward-looking statements that set out anticipated results based on the management's plans and assumptions. We cannot guarantee that these forward looking statements will be realised, although we believe we have been prudent in assumptions. The achievement of results is subject to risks, uncertainties and even inaccurate assumptions. Should known or unknown risks or uncertainties materialise, or should underlying assumptions prove inaccurate, actual results could vary materially from those anticipated, estimated or projected. Readers should bear this in mind.

Our Impact in 2020-21

83 Villages impacted in India

800 Villages impacted outside India(Papua New Guinea)

87
Urban Local Bodies trained on Solid Waste Management

1475
Community members
trained on Solid Waste
Management

3378
Tonnes of waste diverted from landfill site

Nepal

Through these Projects









Approach - 6A

Feedback Foundation brings a different perspective to its project offerings. Rather than a direct provision of physical infrastructure or services, we focus on creating a win-win situation for all stakeholders through our 6A approach.

Align

With existing Govt programmes/ projects/on-going development schemes.



Swachh Bharat mission





Associate

With Government departments, Functionaries at all levels and Corporates.





Ministry of Environment, Forest & Climate Change

Ministry of Environment, Forest and Climate change



Ministry of Drinking water and Sanitation



Ministry of Housing and Urban Affairs Government of India

Ministry of Housing and Urban Affairs



Ministry of Rural Development

Adopt

Best practices: Local and Global.



No Open Waste Approach(NOW)



Community Approach to Total Sanitation (CATS)



Community Led Approach to Rehabilitation (CLeAR)

Attain

Development goals/SDGs.

Sustainable Development Goals













Assimilate

Learnings of pilot into overall scaling-up plan.

03

Number of pilots undertaken in 2020-21 which were then scaled up.

Best practices from other projects around the world.

Advocate

Learnings from pilot in all knowledge management forums and inform policy.

Feedback Foundation
has been advocating the
learnings from Solid Waste
Management project done
in Nathuawala, Dehradun
which has been recognised
and adopted as a role
model for other Urban Local
Bodies all over India.

Schedule VII- Companies Act, 2013, Section 135

Belief



Feedback has developed a unique and proven 'No Open Waste' (NOW) approach which is aligned to integrated decentralized solid waste management. We strongly believe that for implementation of sanitation projects, external agencies have a catalytic role to play to improve service delivery which in long run may get institutionalized.

Several Municipal wards have achieved 'No Open Waste' status through citizen's participation and collective action facilitated by Feedback Foundation. NOW approach is aligned with the SWM Rules 16 prescribed by the Ministry of Drinking Water and Sanitation GOI. We adopt the 'NOW Approach' for end-to-end sustainable total sanitation solutions.

Conventional Approach	NOW Approach
Waste is considered as garbage	Waste is considered as a resource
Focus is on waste maximization	Focus is on waste reduction
Focus is on awareness creation using traditional IEC tools (posters, pamphlets)	Focus is on citizen mobilization using triggering tools leading to behaviour change and collective action.
Centralized approach with policy promoting collection and tipping of waste	Decentralized waste management with policy incentivizing reduction of waste at source.
Government seen as 'provider of services'	Role of Government as ' Facilitator of improved technology and systems support'.
Building capacities of all stakeholders not given priority.	Capacity building of Government functionaries and all stakeholders across the value chain, to support citizens' movement.
Disconnect between supply and demand	Ensuring supply side infrastructure, technology, systems and manpower before generating demand.
Around 90% waste goes to dumping sites	Around 90% waste safely treated/disposed
Mixed waste at source and collection, limited segregation at aggregation points	4 levels of segregation – at source, during collection, at aggregation point and during treatment
Informal rag-pickers work in silos	Convergence of informal rag-pickers with Government system
Citizens initiatives are neither recognized nor appreciated	Incentivizing best practices by citizen groups via monetary or other compensation mechanisms
Tipping fee goes to collection agents	Tipping fee goes to the Urban Local Body
Financially unsustainable	Financially self-sustainable



Community approach to total sanitation relies on community mobilization and collective behaviour change to derive sanitation and integrated hygiene practices. They are demand-driven and communityled, and emphasize the sustainable use of safe, affordable and user-friendly sanitation facilities.



Relief Rehabilitation Resettlement -Community led approach to Rehabilitation(CleAR)

For communities displaced/impacted by large-scale development projects, Feedback offers a winwin solution for sustained business expansion by addressing the host community's relief, rehabilitation and resettlement concerns through a Community Led Approach to Rehabilitation (CLeAR), which identifies the community as a 'partner' and not as 'beneficiaries' in development.

Conventional Approach	CATS Approach
Focuses on awareness creation	Focuses on behaviour change
Focuses on toilet construction	Focuses on becoming Open Defecation free(ODF)
Considers toilet as individual asset	Considers toilet as a community asset
Individual centric	Community centric
Promotes subsidy	Negates subsidy
Led by external agencies	Community led
Provides limited tech- nology options	Long term approach till rehabilitation encourages innovative technology options

Conventional Approach	CleAR Approach
Compensation	Trust and Equity
Edict Led	Community Led
Land acquisition before R&R	R&R before land acquisition
Land Acquisition	Development
Activity Driven – Sporadic	Process Driven – Sustained
Transactional	Continuous
Short Term: Until Land Acquisition	Long Term: Till Rehabil- itation
Seen as "Beneficiaries"	Seen as " Partners in Progress"
Physical infrastructure	Social and physical infrastructure
Employment	Employability (skill-build-ing)
Legal wrangling and social fragmentation	Resolved or minimized by stakeholder engagement.

Method - TRIGGERS

Triggers: Creating behaviour that last!

For any sustainable development project we do not endorse the conventional Information, Communication and Education (ICE) approach which relies on creating various tools for awareness. We strongly believe that awareness alone can not bring about behaviour change in an individual. Hence we use our trigger methods to bring behaviour change which eventually builds a culture and affects the community positively.

Behind every change, there is a trigger. A trigger is an incident or a story or an experience which compels an individual or a group of people to think and act.

Feedback Foundation has several years of experience in community mobilization and engagement, using the triggering approach. While implementing it at the community level, we follow a life cycle through which the **community attains sustained behaviour change**.

Some ways in which trigger approach operates to sensitize communities on waste management:

- Self-appraisal of waste in and around the surroundings.
- Realize the link between unmanaged and open solid waste and its impacts.
- Ignites a sense of disgust and shame amongst the citizens.
- Inspire and empower people to manage their own waste in safe and sustainable manner

What happens when a community is triggered?

- Entire community analyses their own sanitation situations.
- A sense of collective shame, disgust and helplessness creeps in.
- Community is compelled to think.
- Community resolves to manage/improve their living conditions and surroundings.
- Emergence of natural leaders.
- Collective local action initiated.

Collective action Ignition moment Circle of Engagement Willingness to change Self realization

CIVILIZATION

CULTURE

TRADITION

OPERATING SPACE OF FEEDBACK FOUNDATION

HABIT

BEHAVIOUR CHANGE

STAKEHOLDERS



WISDOM

KNOWLEDGE

INFORMATION

DATA

Letter from the Chairperson

Dear Friends,

It is with great pleasure that I present the Annual Report of Feedback Foundation for FY21.

The year 2020 was wrought with change of unprecedented dimensions across the globe. Life and livelihoods were affected by the pandemic...and the world slowed down to stay safe. It gave all of us an opportunity to look inwards and reflect on the little things that are the important enablers to recalibrate life.

In this challenging environment, Feedback Foundation's spirit of 'Can Do' and 'Must Do' was visible to all. Foremost, I salute the team of Feedback Foundation and their passion, their dedication and steadfast commitment to achieve their goals. Even while citizens were forced to stay indoors and work from home, our Feedback Foundation 'warriors' were out in the field, performing their duties and helping stakeholder groups deliver desired outcomes. Additionally, the team engaged very deeply with all stakeholders and valuable discussions regarding process, activities and planned outcomes were held and learning shared.

The year was also marked by conscious capacity building of the team. Regular feedback on performance while working on projects, opportunities to enhance their responsibilities and upgrade their skills are routinely done at the Foundation. Workshops to specifically allow the project leaders to brainstorm on what could have been done differently helped tremendously and it was heartening to see how smoothly they transitioned from focussing on outcomes rather than output, always keeping the community centre-stage.

'Making a difference to communities' has been the hallmark of Feedback Foundation. In FY 20 the focus has remained on Solid Waste Management for environmental sustainability. The various projects from State Governments as well as corporate clients are testimony to the Foundation's persistence and ability to influence change and demonstrate results. In partnership. And through a win-win approach.

The pandemic is far from over but the wheels of development cannot be halted. Feedback Foundation will therefore continue to extend its services to bring about positive change and improve the quality of life for the citizens of India. While doing so, I hope and pray that everyone stays safe and healthy and that the promise of 'renewal' and 'rejuvenation' touches the lives of all we serve.

I thank all our partners and my colleagues for their continued faith and support and look forward to helping India unlock its true potential though consistent and meaningful community development in the years ahead.

Rumjhum Chatterjee Chairperson, Feedback Foundation 66

The exceptional team at Feedback Foundation is truly passionate about their opportunity to be India's leading providers of sustainable solutions.



About Feedback Foundation

Feedback Foundation is India's leading provide of sustainable solutions across rural and urban development projects. In the last, fifteen years or more, using the community engagement approach, Feedback Foundation has worked across many Indian cities and districts, providing capacity building and planning and implementation support to various public, private, and international agencies. Feedback Foundation has been a trusted partner to Corporates and Social |Organizations for the implementation of Rehabilitation and Resettlement [R&R] and Corporate Social Responsibility [CSR] programs for large scale projects.

Feedback works on difficult subjects and across distant locations. It promotes behavioural change to help create empowered communities that would ensure a sustained development in the society. Its team experienced professionals work in remote villages and slums or in municipal wards to help its clients achieve their governance and CSR goals.







Vision

To improve lives by engaging and igniting communities and facilitating collective action for development.

Mission

- To harness the potential of the communities.
- To build capacities of all stakeholders who impact directly or indirectly at the community level.
- To facilitate demonstration of community action for development.
- To facilitate scaling-up of Government programmes using their manpower to achieve larger development.























Evolutionand Achievements

2004

Sector Assessment Study started in WaSH sector

1996-2003 SWAJAL PROJECT, UTTARAKHAND, UTTAR PRADESH

2004-2006 ASSESSMENT STUDY

2006 ONWARDS:

1996

1998

2000

2002

2004

2006

2008

1996

The Capacity Building Division - a division of Feedback Infra Pvt. Ltd. began working in the areas of water and sanitation. Assignments were undertaken for the World Bank, Water & Sanitation Program-South Asia, DFID, USAID and UNICEF. During the process, the division came to be recognized as a leading player for driving positive outcomes by mobilizing communities to become Open Defecation Free. While Feedback Infra was largely a consulting firm, the work of the Capacity Building Division moved additionally towards implementation support. This involved development work at the grassroots.

2006
Entry into Rural
Sanitization using
Community Led total
Sanitation approach

(CLTS)

2009

Implementation of Community Led Total Sanitation on ground (CLTS)

2019 ONWARDS: SOLID WASTE MANAGEMENT

2011 ONWARDS: RELIEF, REHABILITATION, RESETTLEMENT (RRR)

CENTRAL RURAL SANITATION PROGRAMME (CRSP) / TOTAL SANITATION CAMPAIGN (TSC) / NIRMAL BHARAT ABHIYAN (NBA) / SWACHH BHARAT MISSION (SBM)

2010 2012 2014 2016 2018 2020 2022

2010

As demand for these services increased and the approach of implementation support on ground was recognized,
Feedback Foundation was registered as a Trust in May 2010. Feedback Foundation continued to work with the multilateral agencies and also delivered implementation support to the State Governments.

2014

CSR legislation came into effect and the corporate sector reached out to several implementation partners such as Feedback Foundation. In keeping with the requirements of the corporate sector, Feedback Foundation Charitable Trust was registered on 21st March,2014 and has an 80G certification by the Income Tax Department. Feedback Foundation Charitable Trust has inherited the human resources and the credentials of Feedback Foundation.

Solid Waste Management (SWM)

Projects - 13

Traditionally Solid waste management project's scope of work use to be collection, transportation and disposal of solid waste in the landfill site. The Vendors were paid tipping fee for the same. Then SWM16 rules came into force which provided guidelines for decentralised solid waste management, waste reduction and segregation of waste at source. Feedbacks key strength is to advocate for decentralized solid waste management.

Centralized SWM System	Decentralized SWM System
Conventional	Alternative
Large volume of waste generated	Small volume of waste generated
Huge collection and Transportation cost	Low Collection and Trans- portation cost
Single Monitoring	Citizen Monitoring
Low Citizen Participation	High Citizen Participation
Large Land Required	Small Land Required
Potential for Env. failure	Under control at Source
Expensive/Vendor inclusion	Economical
Outsourced (Large Contracts)	Local Rag Pickers/Citizen Participation
High Technology	Low Technology Option
Corporation Driven	Citizen Driven
Technology Option Fixed	Customized Technological Options





1. Integrated Decentralized Solid Waste Management Model in Konark Notified Area Council, Puri district.

Location

Konark, Odisha, India

Project Timeline

Jan 2020

Mar 2024

Associate

Godrej Properties limited Konark municipal corporation

Project Aim

To support the Konark NAC by developing a Pilot Integrated Decentralized Solid Waste Management Model using the Citizen-led Approach to achieve 'No Open Waste' status

Project Impact

466.14

Tonnes of waste diverted from landfill

- Mobilizing all waste generators through awareness programmes, workshops, rallies, etc.
- Providing capacity-building support to the CTPT (Collection, Transportation, Processing and Treatment) team for effective collection and transportation of municipal solid waste and management of sanitation parks.
- Formalizing rag-pickers by incorporating them in the CTPT team.
- Engaging local citizens, women self-help groups (SHGs) and youth groups in the project
- Providing technical, capacity-building, handholding and monitoring support to Konark Notified Area Council (KNAC).
- Facilitating the digitization of solid waste management (SWM) process at KNAC through an external agency (Recity Network Pvt Ltd).
- Conducting quality checks during construction of sanitation parks
- Ensuring compliance to latest waste management rules, as applicable to the Project.
- Establishing proper linkage with waste aggregators and recyclers so as to be able to track the full value-chain of the collected waste.
- Providing capacity-building support to the waste aggregators and recyclers vis-à-vis worker welfare, health and safety, and compliance to latest waste management rules.
- Conducting regular monitoring, evaluation, documentation, knowledge management for Project.



Yoga Session with the team



Clean drive program



Sorting of waste at Micro composting site



Weighing Recyclable items



Loading Recyclable items



Triggering meeting



Team

2. Integrated Decentralized Solid Waste Management Model in 3 Wards [54, 60,67] of Bhubaneshwar Municipal Corporation

Location

Bhubaneshwar, Odisha, India

Project Timeline

Feb 2021

Feb 2022

Associate

Godrej Properties limited Bhubaneshwar municipal corporation

Project Aim

Demonstrating an Integrated Decentralised Solid Waste Management in 3 Wards of Bhubaneshwar Municipal Corporation [BMC] based on reverse tipping fee model.

Project Impact

02

Micro composting centre operational

50%
Source Segregation achieved in 3 wards

- Mobilizing all waste generators for segregation of waste at-source through awareness programmes, workshops, rallies, etc.
- Conducting awareness and information campaigns, organising SBM thematic drives, meetings etc.
- Undertake waste reduction initiatives & promote campaign against single use plastics.
- Providing capacity-building support to the CTPT (Collection, Transportation, Processing and Treatment) team for effective collection and transportation of the municipal solid waste and management of Micro Composting Centres [MCC] & Material Recovery Facility [MRF].
 Conducting quality checks during construction of MCCs & MRF.
- Formalizing rag-pickers by incorporating them in CTPT team.
- Engaging local citizens and women self-help groups (SHGs) in the Project.
- Providing technical, capacity-building, handholding and monitoring support to BMC.
- Ensuring compliance to latest waste management rules, as applicable to the Project.
- Identification & selection of SBM Brand Ambassadors in consultation with the ULB officials.
- Establishing proper linkage with waste aggregators and recyclers to be able to track full value-chain of collected waste.
- Activities towards enhancing ULBs ranking for Swachh Survekshan.



Morning prayer briefing



Community meeting



Door to door waste collection



Secondary segregation of wet waste



Adding bacteria culture in wet waste



Inauguration of MCC by Hon_ble Minister Ashok Panda



Team

3. Empanelment of agencies for creating awareness in all wards of Bhopal Municipal Corporation

Location

Bhopal, Madhya Pradesh, India

Project Timeline

Dec 2020

Nov 2021

Associate

Bhopal Municipal Corporation, Madhya Pradesh

Project Aim

To create awareness for mass mobilization of all waste generators in all the wards of Municipal Corporation of Bhopal

Project Impact

80

project zone cleared of Garbage Vulnerable Points [GVPs]

100% Citizen of 8 zones sensitized for 4-way segregation

- Providing safaimitra training and other capacity development to guarantee efficient, quality and timely Solid Waste Management [SWM] services including door to door collection of waste.
- Mobilizing residents, communities, Resident
 Welfare Association (RWA) and Commercial
 establishments to bring awareness to segregate
 the waste in 4 parts i.e. wet, dry, domestic biomedical and domestic hazardous waste and not
 to throw or dump waste in roads, back-lanes and
 open plots.
- Conducting awareness, information campaigns, organising Swachh Bharat Mission (SBM) thematic drives, meetings etc.
- Training of field staff of BMC in solid waste management and door to door collection, route rationalizing of vehicles and its planning.
- Awareness and training for segregation of waste at source to citizens and staff of BMC, organize meeting in consultation with ward Corporator.
- Promoting and helping BMC in monitoring of primary collection, secondary collection of waste and cleaning of entire ward area i.e. door to door collection in assign wards, collection and removal of road side waste dumps, collection and cleaning of waste bins, cleaning of drains and entire ward area and back-lanes.
- Creating awareness involving RWA, residents groups, children and helping BMC to keep the wards ODF.
- Identification & selection of SBM Brand
 Ambassadors in consultation with BMC officials.
- Preparing and submitting monthly report to BMC officials and Consultant.



4 R activity with Resident welfare Association



4 R activity with Resident welfare Association



Awareness of RWA members for at-source segregation of waste



Citizen Mobilization about SWM Rules Source segregation



RWA Mobilization for source segregation with Health officer and citizen



Sports Club members motivated to support Bhopal cleaner



Youth Club members motivated to support in making Bhopal cleanest city of India

4. Conducting Solid Waste Management IEC activities at 2 km periphery of Taj Mahal to make 'a garbage free area' of Taj Ganj covering 6 wards of Agra Nagar Nigam

Location

Agra Nagar Nigam, Uttar Pradesh

Project Timeline

Feb 2021

Feb 2022

Associate

Agra Nagar Nigam, Uttar Pradesh

Project Aim

To conduct IEC activities for solid waste management at 2 km periphery of Taj Mahal to make 'a garbage free area' of Taj Ganj covering 6 wards of Agra Nagar Nigam

Project Impact

90%

Waste generators started waste segregation at source

- Conduct survey for need based assessment and submission of Action Plan.
- Mobilizing residents, communities, RWAs and Commercial establishments to bring awareness to segregate the waste in 4 parts i.e. wet, dry, domestic bio-medical and domestic hazardous waste, and promote best practices of waste management.
- Carry out awareness through audio, video, digital and print media for source segregation of waste.
- Organising SBM thematic drives, meetings etc.
- Undertake waste reduction initiatives and promote campaign against single use plastics.
- Organizing essay competition, painting competition and other activities as instructed by ANN.
- Providing safaimitra training and capacity development of other stakeholders to ensure implementation of all SWM protocols at source of waste generation like household/commercial/ ward level.
- Training of field staff of ANN in solid waste management and monitoring.
- Awareness and training for segregation of waste at source to the citizens and staff of ANN.
- Helping ANN in monitoring of primary & secondary collection of waste, and cleaning of entire ward area.
- Creating awareness involving RWA, residents groups, children and helping ANN to keep the wards ODF.
- Identification & selection of SBM Brand Ambassadors in consultation with ANN officials.
- Preparing and submitting monthly report.



Yoga session with team members



Citizen mobilization for segregation at source



Citizen mobilization



Collection of segregated waste



Demonstration of segregation at source



Pocket Triggering



Team

5. Information, Education and Communication (IEC) activities for citizen mobilization towards Integrated Solid Waste Management in Amritsar City, Punjab.

Location

Amritsar, Punjab

Project Timeline

Sep 2020

Mar 2021

Associate

Amritsar MSW Ltd.

Project Aim

To conduct Information, Education and Communication (IEC) activities in Amritsar City and engage proactively with residents and businesses in order to improve waste-related behaviours including the consistent segregation of household waste into 'wet', 'dry, 'domestic hazardous' and 'domestic biomedical' waste.

Project Impact

Waste generators started waste segregation at source from 12

Services provided

- Create public information communications including posters, leaflets, and audio messages played by the collection vehicles.
- Facilitate content development in line with Swachh Bharat Mission [Urban] guidelines.
- Use effective communication tools, such as mass triggering, street corner and door to door outreach, triggering educational and institutional groups for wide dissemination of information and related behaviour change.
- Identify and manage engagement with key representatives and stakeholders in target neighbourhoods, including Residents' Welfare Associations and local councillors.
- Facilitate a series of sector triggering workshops for all bulk waste generators and other influential stakeholders.
- Activate Swachh App and Swachh Manch portal and ensure citizen participation.
- Provide information, education and communications suitable for commercial waste generators in the city.
- Facilitate in-house capacity-building events for all sanitation workers.
- Extend handholding support to Municipal Corporation for Swachh Survekshan protocols and Garbage Free City (GFC) star rating.
- Facilitate education about composting and material recovery so that segregated waste does not get mixed across the supply chain.
- Organise regular clean-up campaigns and rallies to enhance participation and generate enthusiasm amongst citizens.

wards



Awareness Program in school



Awareness Program



Capacity building



Clean up drive near water body



Community Mobilisation



Swachhta Rally



Team

6. Training and Orientation Programs on compliance of Solid Waste Management (SWM) and National green tribunal (NGT) in the State of Haryana

Location

Haryana, India

Project Timeline

Sep 2020

Oct 2020

Associate

Directorate of Urban Local Bodies (DULB), Haryana

Project Aim

To improve the solid waste management system(SWM) compliance in the Urban local bodies (ULBs) of Haryana as well the compliance of orders of Hon'ble National Green Tribunal [NGT] in the State of Haryana

Project Impact

1475
People trained in Solid waste management

- Conducted 1 State Level Leadership Programme on SWM.
- Conducted 20 District Level Orientation workshops on SWM and Swachh Survekshan 2021 in various districts of Haryana.
- Submitting detailed workshop reports and Action Plans.
- More than 1400 participants from 87 ULBs of Haryana were trained in these 21 workshops.



One day Orientation workshop on SWM at Gurugram



One day Orientation workshop on SWM at Faridabad



One day Orientation workshop on SWM at Nuh



One day workshop on SS 2021- SWM at Nuh



1-day workshop on SS 2021- SWM at Fatehabad



One day Workshop on SS 2021 -SWM at Gurugram



1-day workshop on SS 2021 SWM in Gurugram taking oath

7. Integrated Decentralized Solid waste management Model at 3 locations in Municipal Corporation Panchkula, Haryana

Location

Panchkula, Haryana, India

Project Timeline

Apr 2020

Jun 2021

Associate

Directorate of Urban Local Bodies (DULB), Haryana

Project Aim

To establish 'Integrated Decentralized Solid Waste Management Model' at three locations in Municipal Corporation Panchkula (Two Sanitation Parks, in Kalka and Pinjore and one up-graded Material Recovery Facility (MRF) at Industrial Area Phase-I, Panchkula) to demonstrate scalable models

Project Impact

03

Ward mobilized for DSWM

State of art Sanitation park developed at Pinjore

- Comprehensive situational assessment & baseline assessment of SWM in all the intervention wards.
- Strategy formulation for roll-out of the Project & Preparation of Implementation plan with schedules
- Visioning workshops with key stakeholders.
- Setting-up a 2 Sanitation Parks (waste management unit) and upgradation of an existing Material Recovery Facility to Mini Sanitation Park.
- Establish and institutionalize Collection, Transportation, Processing and Treatment (CTPT) system.
- Capacity building of sanitary personnel, streamlining collection and transportation process.
- Information, Education and Communication (IEC) activities and Triggering of waste producers at cluster-level
- Triggering of all schools, bulk waste generators such as shops, markets and religious institutions, using relevant 'Hooks' in the local context to ensure segregation of waste at source in 4 categories, composting of wet/bio-degradable waste.
- Establishing linkages with dealers/recyclers for dry waste and safe disposal of hazardous waste.
- Handholding support post capacity building of Municipal Corporation Panchkula staff, collection staff, sanitation commandos and external vendors.
- Monitoring and Supervision
- Branding and targeted communication.



Collection vehicle with compartments



Door to door collection by customized tricycle



Meeting with key natural leaders



Meeting with key natural leaders

8. Mass mobilization support for Covid 19 preparedness and technical and supportive supervision to the Puri Municipality in solid waste management

Location

Puri, Odisha, India

Project Timeline

Aug 2020

Jul 2021

Associate

Puri Municipality

Project Aim

To effect behavioural change regarding healthy sanitation practices & good waste management, generate awareness about sanitation and its linkage with public health, and provide the handholding support to Puri Municipality on Municipal Solid Waste Management system. Also provide mass mobilization support for Covid 19 preparedness.

Project Impact

07

Micro composting centre operational

Material Recovery Facility operational

- Awareness and training for segregation of waste at source to citizens and staff of Puri Municipality.
- Conducting awareness and information campaigns, organising SBM thematic drives, meetings
- Undertake waste reduction initiatives & promote campaign against single use plastics.
- Organizing essay competition, painting competition and other activities as instructed by ULBs.
- Promotion of decentralized waste treatment.
- Organizing training for swachh sathis, Supervisors and regular sanitation to ensure implementation of SWM protocols at household and ward level.
- Capacity Building of CTPT team for enhanced SWM service delivery.
- Identification & selection of SBM Brand Ambassadors in consultation with the ULB officials.
- Functioning and total management of all Material Recovery Facilities [MRF] and Micro-composting Centres [MCC].
- Activities towards enhancing ULBs ranking for Swachh Survekshan.
- Awareness campaign for COVID-19 and its preventive measures, and facilitate Puri Municipality to enforce rules and regulations for violators.
- Promoting and helping Puri Municipality in monitoring of primary, secondary collection of waste and cleaning of entire ward area.
- Preparing and submitting monthly report.



Market De-congestion for social-distancing



Covid_19 Vaccination center manangement



Door to door awareness



Door to door collection



Pocket Triggering



Material recovery facility



Team

9. Undertaking various field activities pertaining to sanitation and waste management in Greater Noida for Zone-1

Location

Greater Noida, Uttar Pradesh, India

Project Timeline

Feb 2020

Feb 2022

Associate

Greater Noida Industrial Development Authority (GNIDA)

Project Aim

To support in carrying out various field activities pertaining to sanitation and waste management in Zone-1.

Project Impact

45

Capacity building programs for sanitation staff

162
Households started in-situ composting

- Carrying out baseline survey on sanitation (ODF, ODF+, ODF++ and ODF-SS).
- Carrying out baseline survey of Decentralized SWM, C&D waste management survey, Faecal Sludge Septage Management and STPs.
- Conducting awareness drives with CAS method, organizing SBM thematic cleanliness drive.
- Identification of Natural leaders, Key Resource Persons, and Formation of Nigrani Committees
- Carrying out morning and evening follow ups at OD spots
- Carrying out awareness drives on sourcesegregation
- Conducted sector triggering on waste segregation and its management
- Training of field staff of GNIDA on SWM and door to door collection, route rationalizing of vehicles and its planning and get it approved from GNIDA officials and consultant.
- Monitoring Sanitation and SWM activities done by different Vendors of GNIDA
- Maintaining MIS data and keeping records of sanitation and SWM activities.
- Facilitating GNIDA on all documental activities for Swachh Survekshan
- Facilitating GNIDA for ODF, ODF+ and ODF++ Certification
- Preparing and submitting weekly, monthly report to GNIDA officials.



Night Chaupal



Community Triggering for making ODF



Orientation of Bulk Waste Generator



Orientation of GNIDA staff



Orientation of SWM staff



School competition on SWM



School triggering

10. Solid Waste Management Exposure Workshop under Swachh Bharat Mission (Urban) Phase IV

Location

Rajasthan, Punjab, Chandigarh and Uttarakhand, India

Project Timeline

Feb 2020

Feb 2022

Associate

National Institute of Urban Affairs (NIUA), New Delhi

Project Aim

To sensitize and improve the understanding of ULBs towards SBM and SWM, and to build their capacities for effective implementation of the same through Solid Waste Management (SWM) Exposure workshops under SBM(U) for Urban Local Bodies (ULBs)

Project Impact

08

Workshops conducted on SWM

465
People trained through these workshops

- Inception Report
- Field Visit Manuals
- Conducting 8 Solid Waste Management Exposure Workshops (3 Day Workshops- Technical Sessions on Day 1 and Day 3, field visit of SWM sites on Day 2)
- 2 Solid Waste Management Exposure Workshops each in Nawanshahr (Punjab) and Dungarpur (Rajasthan), 1 each in Haridwar and Almora (Uttarakhand), Ferozepur (Punjab) and Chandigarh (Haryana).
- Submitting detailed workshop reports



Distribution of Certificates



Exposure visit on 2nd day of the workshop 1



Exposure visit on 2nd day of the workshop 2



Exposure visit to SWM Facility



SWM Exposure Workshop at Ferozepur



Group Activity on Making Plan for creating zero waste ULB



SWM Exposure Workshop at Almora

11. Empanelment of agencies for creating awareness in all wards of Indore Municipal Corporation on solid waste management

Location

Indore, Madhya Pradesh, India

Project Timeline

Aug 2019

Aug 2021

Associate

Indore Municipal Corporation, Madhya Pradesh

Project Aim

To scale up and sustain the momentum of being the cleanest city in India for the third time in the Swachh Survekshan 2019 and empanel agencies for creating awareness for mass mobilization of all waste generators in all the wards of Indore municipal corporation(IMC).

Project Impact

01

ward facilitated to attain zero waste status

NO.
Cleanest city of India

- Organizing safaimitra training for providing professional services in field of Solid Waste Management.
- Mobilizing residents, communities, RWAs and Commercial establishments to bring awareness to segregate the waste in 3 parts i.e. wet, dry and domestic hazardous waste and not to throw or dump waste in roads, back-lanes and open plots.
- Conducting awareness and information campaigns, organising SBM thematic drives, meetings etc as instructed by IMC officials and Consultant.
- Training of field staff of IMC in solid waste management and door to door collection, route rationalizing of vehicles and its planning.
- Awareness and training for segregation of waste at source to the citizens and staff of IMC, organize meeting in consultation with ward Corporator and RWA.
- Promoting and helping IMC in monitoring of primary and secondary collection of waste and cleaning of entire ward area i.e. door to door collection, collection and removal of road side waste dumps, collection and cleaning of waste bins, cleaning of drains, nalis, ward area and back-lanes.
- Creating awareness involving RWA, residents' groups, children and helping IMC to keep the wards ODF.
- Identification & selection of SBM Brand
 Ambassadors in consultation with IMC officials.
- Preparing and submitting monthly report to IMC officials and Consultant.



Safai mitra suraksha challenge



Backlane beautification



Plog run drive



Briefing to Swachhta didi



6 bin awareness drive



4 level segregation drive



Team

12. Integrated Solid Waste Management at Nathuawala Pilot Ward under Nagar Nigam Dehradun

Location

Dehradun, Uttarakhand, India

Project Timeline

Jun 2019

Apr 2021

Associate

Nagar Nigam Dehradun, Uttarakhand

Project Aim

To create an innovative, demonstrable and scalable model for integrated municipal SWM in the selected pilot ward under Nagar Nigam Dehradun, which can be replicated across the city of Dehradun, Uttarakhand to make the city clean and livable for its citizens

Project Impact

95% waste diverted from landfill

National skotch semi final award

- Strategy formulation for roll-out of the Project & Preparation of Implementation plan with schedules
- Clusterization and Mapping of key stakeholders and influential leaders from each cluster
- Setting-up a Sanitation Park (waste management unit)
- Streamlining Collection and Transportation process
- Information, Education and Communication (IEC) activities and Triggering of waste producers at cluster-level
- Triggering of all schools and anganwadis, triggering of all bulk waste generators such as shops, markets and religious institutions, using relevant 'Hooks' in the local context to ensure segregation of waste at source in 4 categories, composting of wet/bio-degradable waste, linkages with dealers/recyclers for dry waste and safe disposal of hazardous waste
- Branding and targeted communication



Sanitation park



Sanitation park parking



Sanitation park



Sanitation park Inauguration



Swatchta park (Sanitation park) entrance

13. Facilitating Shri Ram College of Commerce (SRCC) to achieve 'No Open Waste' (NOW) status using Principles of Decentralized Solid Waste Management (SWM) and the Citizen-Led Total Sanitation Approach

Location

New Delhi, India

Project Timeline

Feb 2019

Jul 2019

Associate

Shri Ram College of Commerce (SRCC)

Project Aim

To create an innovative, demonstrable and scalable model for decentralized SWM for an Institution, which can be replicated across the National Capital Territory of Delhi

Project Impact

01

Material Recovery Facility created

- Situational Assessment with solid waste mapping and bottleneck analysis
- Establish Base level infrastructure, supporting systems, manpower & technology with SRCC's support.
- Capacity building and triggering of key
- stakeholders and mass mobilization
- Pre-triggering and rapport building with students and mapping out influential student leaders
- Triggering of house-keeping, gardening and
- landscaping staff, staff of any other waste
- generating units
- 'Swachhta' rallies and clean-up drives at regular intervals
- 'Nukkad natak' with participation of the students' theatre group, other extra-curricular activities around NOW theme such as art competitions, poster making, etc
- Exposure visits of key stakeholders to other
- project sites
- Streamlining the process of collection and
- transportation of waste
- In-situ and institutional composting demonstrated and process setup
- Setting of process for segregation of recyclable waste into categories, facilitate market linkages for sale of high value waste & conversion of rest into value added products for demonstration and sale
- Firm up linkage for disposal of hazardous waste
- Establishment of monitoring and supervision mechanisms
- Branding and targeted communication & Hand holding support to triggered student community



Manure

Backlane beautification



Discussion on selling dry waste with SRCC officials



Oath taken by SWM staff



Mix coco peat in wet waste



Net composter for leaf and grass



Compost from kitchen waste



Brush holder from waste



Feedback team with SRCC Students

Solid Waste Management (SWM)

Projects - 2

Community approach to total sanitation trainings involves triggering key stakeholders and activate social networks (community leaders, volunteers, women groups) and encourage peer communication to reach remote areas in order to disseminate information about the benefits of sanitation and hygiene. Communities are invited to actively participate in planning and implementing behaviour change communication activities to promote improved sanitation and hygiene.

Conventional Training	CATS Training
Educating	Facilitating
Tells people what is good or bad	Lets people decide for themselves what is desira- ble behaviour
Offers solution	Allows people to innovate solutions on their own
Output-focused (capacity built of 'x' no. of participants)	Outcome focused (creating ODF communities along with capacity building) Community centric
Success measured by how well the workshop was conducted	Success measured by whether the objectives of the workshop were achieved in terms of desired outcomes after the workshops Negates subsidy
Focus on building knowledge and limited skills	Holistic mandate to develop knowledge, skills, attitudes and conviction
Mostly classroom based - limited field experience	Major focus on field based 'learning-by-doing'
Learning from experts	Learning from local communities and natural leaders





1. Conducting Community Led Total Sanitation (CLTS) Programme for making the OMC vicinity villages in Daitari, Gandhamardhan and Koira Regions Open Defecation Free (ODF)

Location

Daitari, Gandhamardhan and Koira Region, Odisha, India

Project Timeline

Sep 2019

Aug 2020

Associate

Odisha Mining Corporation Ltd. (OMC)

Project Aim

To eradicate open defecation in the 22 villages under Daitari, Gandhamardhan and Koira Regions of Sundargarh district, Odisha that are in the vicinity of OMC mines

Project Impact

15
Villages attain ODF

status

- Conducting Baseline Survey and submission of Inception Report
- Creating ODF Villages through CLTS/CAS approach
- Large scale Community Mobilization
- Triggering Community about ill effects of open defecation
- Sensitizing Community about various technology options
- Encouraging/Facilitating Community Level Innovations
- Community Management of CTs through Self Help Community Institution
- Facilitate Linkage with Govt. and other such institutional linkage
- Create/Strengthen Community Based Groups
- Support Community managed extension mechanisms and identify and strengthen community resource persons (CRPs)
- Institutional Strengthening and Capacity Building
- Documentation of implementation details and videos to document good practices of each cluster.
- Creating ODF villages and thereafter close monitoring of the community over a period of 6 months.



Pre triggering

Pre triggering





Triggering

Triggering





Triggering

Pocket Triggering



Morning follow up with slogan

2. Strengthening the Community led total sanitation Capacity of Central Bougainville, Nawaeb, Goroka and Mt Hagen in Papua New Guinea

Location

Central Bougainville, Nawaeb, Goroka and Mt Hagen, Papua New Guinea

Project Timeline

Jan 2020 Mar 2024

Associate

UNICEF, Port Moresby, Papua New Guinea

Project Aim

To strengthen the Community lead total sanitation (CLTS) capacity of the 4 Project District teams (Central Bougainville, Nawaeb, Goroka and Mt Hagen), including District administration, implementing partners and Provincial and National Departments.

Project Impact

st
District in PNG to attain
ODF status District
Nawaed

- Situational analysis and baseline assessment of 4
 Project Districts, identification of local triggers
- Inception meeting & submission of Inception Report
- Preparation of CLTS Training Modules and Manuals
- De-briefing workshops for 4 Project District Teams and Implementing Partners
- Orientation workshops for District Teams and Implementing Partners (8 Nos.)
- Training of Trainers (ToT) for Community
 Mobilizers on CLTS in 4 Project Districts (4 Nos.)
- Orientation workshops for National/Provincial Leaders (4 Nos.)
- Submission of Orientation and Advocacy report
- Implementation support to the Project Districts for attaining ODF status
- Refresher Trainings for Community Mobilizers/ Master Trainers (4 Nos.)
- Finalization of Supervision methodology, strategy and reporting formats
- Joint Review Missions & Monitoring and QA visits
- Strategic supervision and assignment closure report



Community monitoring exercise in Mesiyufa community of Goroka district Programme by Borigena community on the occasion of ODF



Messaging by children of community to stop open defecation



ODF celebration in a community of Nawaeb district, PNG



Triggering in Kamausi community of Gororka district, PNG Pit digging after triggering for toilet construction in Borigere,



Triggering with school children at Situ Elementary school, district Nawaeb, PNG

Holistic development Project - 1

Feedback Foundation lays a lot of emphasis on sustained social development. We endeavour to provide an enriching quality of life by ensuring a holistic development of the community. Our team has undertaken several projects to uplift the living conditions and raise the general standard of living of the deprived sections of our society.

Most of the projects that we do in this vertical is done in partnership with the corporates. The Ministry of Corporate Affairs has notified Section 135 and Schedule VII of the Companies Act, 2013 passed by the Parliament, as well as the provisions of the Companies (Corporate Social Responsibility Policy) Rules, 2014 to be effective from April 1, 2014. Public and private companies with a net worth of Rs 500 crore, or turnover of Rs 1,000 crore, or net profit of Rs 5 crore, are mandated to spend at least 2% of their average net profit for the preceding 3 financial years towards CSR.

It is clear from the provisions of the Act that the Government's intent is to supplement it's efforts for inclusive growth through the engagement of the Corporate world. The Act lists out a set of themes eligible under CSR, ranging from eradication of extreme hunger and poverty, promotion of education, employment enhancing vocational skills, gender equality and women empowerment, to contribution to Central and State relief funds. This is an excellent opportunity for Companies in India to demonstrate their social and environmental commitment along with economic imperatives (the triple bottom line approach). CSR is a strategic business management concept rather than a philanthropic activity.





Project to create a Model Village - Bhond village, Mewat

Location

Bhond village, Nuh district, Haryana, India

Project Timeline

Jun 2015



Associate

Feedback Infra Pvt Ltd

Project Aim

To create an ideal village for learning, demonstration and replication

Project Impact

1

Platinum Rated Green Village' in North India by Indian Green Business Council (IGBC)

- CSR program initiative adopted Bhond village in Mewat District of Haryana as a model village for sustainable development and social inclusion.
- 8 modules were identified to focus upon

 Institutional Strengthening; Literacy and
 Education; Health and Nutrition; Woman
 Empowerment; Drinking water supply;
 Environmental Sanitation; Employability;
 Infrastructure Development.



School in Bhond



Door to door visits for awareness on sanitation



Drip irrigation system laid at Bhond



Good yield using modern technology



Motivating women to make handicraft items like Chingeri with wheat straws



Triggering for education and maintaining cleanliness



Skill development training program for youth

Financial statement

PARTICULARS	FOR THE YEAR ENDED 31ST MARCH 2021 AMOUNT (RS)	FOR THE YEAR ENDED 31ST MARCH 2020 AMOUNT (RS)
INCOME		
Grants and donations	5,80,55,405	5,07,83,840
Receipts for the Projects	87,57,454	22,00,000
Contributions for the CSR Projects	2,23,602	4.,45,984
TOTAL	6, 70,36,461	5,34,29,824
EXPENDITURE		
Projects Implementation Expenditure	6,44,90,446	6,19,11,271
Administrative and Other Costs	38,23,748	66,56,417
Depreciation	1,93,193	2,60,129
TOTAL	6,85,07 387	6,88.,27,817
EXCESS OF INCOME OVER EXPENDITURE	-14,70,926	-1,53,97,993
AMOUNT TRANSFERRED TO RESERVE FUND	-14,70,926	-1,53,97,993

PARTICULARS	AS AT 31ST MARCH 2021 AMOUNT (RS)	AS AT 31ST MARCH 2020 AMOUNT (RS)
CORPUS FUND	10,000	10,000
Opening balance	-	-
Received during the year	-	-
CLOSING BALANCE	10,000	10,000
GENERAL RESERVE		
Opening balance	-92,89,812	61,08,181
Add: Transfer from I&E Account	-14,70,926	-1,53,97,993
CLOSING BALANCE	-1,07,60, 738	-92,89,812

Our Partners

GOVERNMENT DEPARTMENTS



National Institute of Urban Affairs



Nagar Nigam Dehradun



Government of Madhya Pradesh



Government of Haryana



Government of Odisha



Odisha Mining Corporation Limited



Municipal Corporation, Panchkula



Indore Nagar Palika Nigam



Greater Noida Development authority



Government of Punjab



Smart city-Bhubaneshwar



Municipal Corporation, Gurugram



Municipal Corporation, Amritsar



Directorate of Urban Local Bodies

DEVELOPMENTAL AGENCIES



United Nations International Children's Emergency Fund

EDUCATIONAL INSTITUTES



Shri Ram College of Commerce

CORPORATES





Godrej Properties Limited



Feedback Infra Private Limited

Message from the CEO

Dear Colleagues,

Feedback Foundation had gradually shifted its operations towards Solid Waste Management [SWM] in 2019. Since then, we have expanded our presence across 12 cities and towns across the country. These ULBs prefer to engage us because of the non-conventional and progressive solutions that we offer in SWM, like:

- Capacity building of Urban Local Bodies(ULB)
- Citizen mobilisation and Information, Education & Communication (IEC) activities
- Create 'zero waste', through zero waste to landfill.

While COVID 19 brought the world to a standstill, our work across projects continued as usual. This is because management of solid waste is an emergency service and can have an adverse impact if not handled efficiently. The ever-growing human waste generation activities like littering, disposal at the landfill sites and creating dumping sites have been detrimental to the environment. Though the pandemic took a big toll on human lives, it was a boon for SWM. And Mother Nature healed in more ways than one:

- Waste generation reduced by almost 50%
- Methane gas emission from landfill sites reduced by 90%
- Rivers and water bodies became cleaner.

These times made way for us to establish a link between the insanitary conditions and COVID 19, thus helping us drive citizen mobilisation activities more effectively across our areas of operations. As a result, we were able to expand our outreach. Soon, we came to be recognised as 'COVID 19 warriors' as we were out there performing our duties when the citizens were staying indoors. We remained

committed towards providing a clean and a safe environment to our citizens despite the pandemic-induced restrictions. Everyone lauded our efforts and expressed their love and gratitude by showering flowers on our warriors. These times helped us establish an atmosphere of trust with the citizens and the Urban Local Bodies.

One of the most critical aspects of SWM i.e. source segregation, increased manifold. As transportation and disposal of waste reduced given the times, the citizens were mobilised for waste reduction at source, and they did it without any fuss!

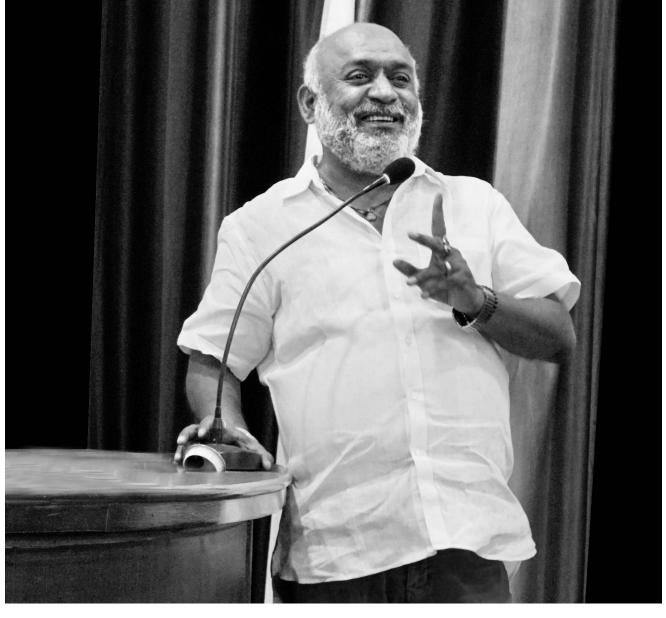
We ably supported the Government in undertaking efforts that were aimed at ensuring strict adherence of COVID 19 safety protocols, like, using face masks when outdoors and washing/ sanitising hands regularly, etc. All our locations suffered the impact of the pandemic. Seven of our team members contracted the virus and were even hospitalised. However, the Government took complete care of our team in this crisis and we deeply appreciate all the support. Every crisis is an opportunity in disguise! I must say that these times taught us to remain committed to our goals, irrespective of the situation. This is the biggest learning for all of us.

I am happy to share that our top and bottom line have shown a healthy recovery over the last few months. Our small yet significant efforts shall certainly help us sail through these times as we await some new projects by the end of this Financial Year. I would like to congratulate the entire team at Feedback Foundation for all the hard-work and untiring efforts!

> Ajay Sinha, CEO, Feedback Foundation

66

Our philosophy is to promote behavioural change to help create empowered communities for a sustained development of the society.



Media Coverage



Nathuawala sanitation park and waste segregation methods appreciated on 20 July 2021



Indore gearing up for Swachh Survekshan 2021. First Zero Waste Ward to be felicitated





दादरी के कैलाशपुर गांव में फीडबैक फाउंडेशन चैरिटेबल ट्रस्ट जोिक ग्रेटर नोएडा अथॉरिटी के साथ स्वच्छ भारत मिशन के अंतर्गत कार्य कर रही है संस्था और गांव के लोगों के द्वारा गांव कैलाशपुर में खुले में शौच से मुक्त गांव के स्थायित्व के लिए उत्सव कार्यक्रम मनाया गया इस कार्यक्रम में प्राधिकरण से स्वास्थ्य विभाग के उप महाप्रबंधक के आर वर्मा और वरिष्ठ प्रबंधक रमेश चंद्र उपस्थित रहे गांव के लोगों ने अपने गांव को स्वच्छ रखने के लिए स्वच्छता शपथ के साथ-साथ गांव को खुले में शौच से मुक्त बनाए रखने के लिए निगरानी समिति का गठन किया जो समय-समय पर गांव में स्वच्छता की स्थिति का आकलन कूड़े कचरे का उचित प्रबंधन गांव में नालियों का की साफ-सफाई

Awareness Campaign on sustainability of ODF and SWM in Greater Noida



Workshops on Swachh Survekshan 2021 at Hisar on 7th October 2020

फीडबैंक फाउंडेशन ने की कूड़े के निपटान की रणनीति बनाने के लिए बैठक

डेमो दिखाकर बताया कचरे का समाधान

संबाद न्यून एनेसी

कालका: पोडचेक फाउंदेनन द्वार कालका
गर नियम कालका
गर नियम कालका
गर नियम कालका
के प्रीतिप्त साथ के पण्यापालों के
साथ बैठक की: इस खैरान बीडकेक फाउंदेनन
के प्रीतिप्त साथि है व विशेष ने साथ में कुछ।
कोट के नियदान को लेका देखी होता कालें है
स्वार कालें है के प्रियदान को लेका देखी होता कालें
साथ कालें के काल के लेका है
ताथ के साथ काल काल मीते व सुखे कुई
उन्होंने काल कि कर उपने पणीवाण को
स्वार कालें मीतिप्रपाद ने कालों है
उन्होंने काल कि कर उस्तीपान में सीते कुछ।
उन्होंने काल कि कर उस्तीपान में सीते कुछ।
उन्होंने काल कि कर उस्तीपान में सीते कुछ।
उन्होंने काल की मीतिप्त में सीते कुछ।
उन्होंने काल की मीतिप्त में सीते कुछ।
उन्होंने काल की मीतिप्त में सीते के
उन्होंने के साथ मीति की साथ रही मीता
प्रात्म कथा अलग अलग करने के लिए
उन्होंने काल की मीति की की मीतिप्त के लिए
उन्होंने कालें को मुखा अलग करने के लिए
जानकारों और ट्रेनिंग दी जाएगी।



बातचीत करते फीडबैंक फाउंडेफन के प्रतिनिधि।

कर्मचारिय केता प्रकार प्रकार कर अस्ति कर्मचारियों को भी प्रावनिकता के आचार पर क्या है जिस कर करने के वा हा हमांची क्या हिए जाए! प्रोमेशिय और ट्रीटमेंट को जाएगी। गीले क्यों पर पर में मिलूदा हम गीके पर ज्याबर मंडल की करकार व पितारी में बचने वाले वैलिट्टेकन कारणा के उपन्य असेवर सुद, पूर्व गार्वद प्राविक क्या हमांची क्या हमांची कारणा कर कारणा केता प्रमान असेवर सुद, पूर्व गार्वद प्राविक क्या हमांची कारणा कर कारणा कर क्या हमांची कर उसकार करायों कर कारणा करायों हमांची कर कारणा करायों हमांची कराया हमांची कर कारणा करायों हमांची क्या कर कारणा करायों हमांची क्या करायों हमांची क्या करायों हमांची कारणा करायों हमांची कराया करायों हमांची कराया करायों हमांची कराया करायों हमांची कराया करायों हमांची हमा

से समझील है जीकि बायो मेडिकाल बेस्ट को डिस्सील करेगी। डेजाडीस बेस्ट को एक्सस्टेडेड प्रोडमुमा स्मित्तीसीक्सेट्स के तहत कंपनी का प्रोडम्स्ट उर्जी अपनी को पेजा जाएना। फीटकेल प्राडेड्सन के प्रतिकित्यों ने मीके पर मौजूद कर प्रतिकित्यों से भी होंगी जायानक बारत हरियाना बेलतेल्य कार्डीस्क के अपन्या आपनी प्रान्ती कहु से निरुद्धन के उपन्या आपनी प्रान्तीय को च प्रवानन से मौग की उसमें स्थानीय कर्मधारियों को भी प्रान्तिमाली के आभार पर कमां प्रदित्यों को भी प्रान्तिमाली के आभार पर

Orientation of key stake holders on decentralized SWM at Kalka Nagar Nigam Office

अथॉरिटी के सहियोग से नेफोमा ने जमीन पर मानचित्र बनाकर कूड़े की समस्या के मुख्य स्थानो को चिन्हित किया



Waste mapping demonstrated at Greater Noida

पलवल नगर परिषद द्वारा स्वच्छता सर्वेक्षण २०२१ एवं सोलिड वेस्ट मैनेजमेंट विषय की कार्यशाला का आयोजन किया गया

भागानि ।

नितंत प्रमां/क्योत रर्पण
प्रवक्त मान परिपर हाण
प्रवक्त मान परिपर हाण
प्रवक्त मान परिपर हाण
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यतें में होने बाले बहुँ कमय को अलग अलग बहुँचन में डाले। उसके प्रकार नार परिषद के द्वारा पूर्व का उठिक प्रकार से उठवर में और पुढ़े का उठिक प्रकार में होना चाहिए। प्रकार निवास के प्राचेक नागरिक के प्रचास से पलवल जिले में हास का स्वच्छा करवा जा स्कारा है। उठवें लेकों से अपील करते हुए, कह कि कार्रिक, 19

उसीने कहा कि प्रश्नवास शहर की
आवादी । तताब 80 हवा से करीब
है। शादा में पारंत्रवासीकित संस्थानी
से 72 टन कुछ निकत्ता है।
लिसका देक प्रश्न हमें प्रश्नवेन निक् वाजा अस्वी है। कुई का संस्थ पर
उजान होना चाहिए। इसके तिश् संस्थान के स्वाचारीयों को
जीवाद केम,दस्तान नुगु-सारक व समझ है। संस्थानी अपन अकरना उपलब्ध कराए जाने चाहिए। बढ़ुक उठाने सानी चाहिया में कुई के अनुसार चार बॉक्स होने चाहिए। शहर के लोगों को चाहिए। शहर के लोगों की चाहिए। सर्वास वोस्स्य पर परिस्र हो। उन्होंने कहा निक्का संस्थान पर परिस्र हो। उन्होंने कहा निक्का को संस्थान पर परिस्र हो। उन्होंने

District Level Orientation Workshops on Swachh Survekshan 2021 and SWM conducted in Palwal

ବର୍ଜ୍ୟ ପରିଚାଳନ। ପଦ୍ଧତି ପଶିକ୍ଷଣ କର୍ମଶାଳ।

ଉବନେଶର.୩।୩(ମ.ପ): ବିଏମସି ସଭାଗୁହରେ କର୍ଚ୍ଚ୍ୟବସ୍ଥର ପରିଚାଳନା ନେଇ ଏକ ପ୍ରଶିକ୍ଷଣ କର୍ମଶାଳା ଅନୁଷ୍ଠିତ ହୋଇଯାଇଛି । କାର୍ଯ୍ୟକ୍ରମରେ ଡେପଟି କମିସନର (ପରିମଳ) ଶରେନ୍ଦ ସାହୁ ସଭାପତିହ କରିଥିବାବେଳେ ୱିଡି ନ ୫୪,୬୦ ଏବଂ ୬୭ ପ୍ରତିନିଧିମାନେ ଯୋଗଦେଇ ଥିଲେ । ନିଜ ଅଞ୍ଚଳରୁ ବାହାରୁଥିବା ବର୍ଚ୍ଚ୍ୟର ବିକ୍ରେମ୍ବ୍ରତ ପରିଚାଳନାରେ ସାମାୟ ଲୋକ ବିଭକି ସ୍ୱକିୟ ଅଂଶଗ୍ରହଣ କରିପାରିବେ ସେ ସମ୍ପର୍କରେ ଆହୋଜନା ହେବା ସହିତ ବର୍ତ୍ତ୍ୟ ଆକଳନ.



ପରିବାଳନା କାର୍ଯ୍ୟର ନିରମ୍ପେଷ ସମାସା ନିମନ୍ତେ ପଦକ୍ଷେପ ବିଷୟରେ ଆଜୋଚନା ହୋଇଥଲା । ନଆଦିଲ୍ଲାର, ସେହ୍ଲାସେଦା ଫରଠଳ ମିଳକ୍ୟାଳ ମାରଣଣକର ଅକ୍ୟ ବିହା ଯୋଗ ବେଇ ଅଂଶମ୍ମହଶକାରୀଙ୍କୁ ବର୍ତ୍ତ୍ୟ ପରିଚାଳନା ସଞ୍ଚଳରେ ତଝାଇଥରେ । ତମ୍ପିଶ ପୂର୍ବ ଜୋଳାଲ ଡେପୁଟି କମିୟନର ଅଶ୍ରମାନ ରଥ ଏଙ୍କ ସିଟି ହେଲଥ ଅପିସର ତାକ୍ତର ବସନ୍ତ କୁମାର ମିଶ୍ର କାର୍ଯ୍ୟକ୍ରମ ପରିଚାକନା କରିଥିଲେ ।

Workshop in Bhubaneswar On 3rd March 2021

हर कचरा शुद्ध होता है बस निस्तारण करना आना चाहिए : सिन्हा

सॉलिड वेस्ट मैनेजमेंट एवं स्वच्छता सर्वेक्षण 2021 के अंतर्गत जिंदल ज्ञान केंद्र के ओपन एयर थियेटर में बुधवार को नगर निगम प्रशासन ने एक दिवसीय कार्यशाला आयोजित की। कार्यशाला में बतौर मुख्यवक्ता फीडबैक वैंचर के चीफ एग्जिक्यटिव अजय सिन्हा पहुंचे। कार्यशाला की अध्यक्षता मेयर गीतम सरदाना, निगम आयुक्त अशोक गर्ग ने की। कार्यशाला में हांसी, नारनौंद, बास, सिसाय, उकलाना व बरवाला से पालकाओं के अधिकारी उपस्थित रहे।अजय सिन्हा ने कचरा प्रबंधन के बारे में जागरूक किया। उन्होंने बताया कि घरों से निकलने वाली पूजा सामग्री हमारे लिए शद्ध होती है और घर की



ओपन थियेटर वर्कशॉप में बैठे नगर निगम के अधिकारी व कर्मचारी।

रसोई आदि से निकलने वाली चीजों को हम अशुद्ध मानते हैं। दोनों चीजें में भेदभाव करने की जरूरत नहीं है। कचरा भी शुद्ध होता है। बस, उसका निस्तारण हमें आना चाहिए। हमें लोगों की सोच में बदलाव लाना होगा। जेसी बैलिना, चीफ इंजीनियर रामजीलाल, डीएमसी डॉ. प्रदीप हड्डा, हांसी सचिव राजेश मेहता, एक्सईएन एचके शर्मा, एक्सईएन संदीप सफाई कर्मचारी मौजुद रहे।

सिहाग, एक्सईएन जयवीर सिंह इ.डी. एक्सईएन संदीप कुमार, एमई प्रवीण वर्मा, प्रवीण गंगवानी, सुनील लांबा, अमित बेरवाल, संदीप बैनीवाल, जेई गंगाधर, प्रवीण चौहान, प्रवीण कुमार, रामदिया शर्मा, कर्मपाल, सीएसआई सभाष सैनी, राहुल, रोहित, सुरेंद्र हुड्डा व संदीप विश्नोई, मनदीप के अलावा

कचरे की कीमत यूं समझाई... अनुमानित 5 से 7 रुपए किलो बिके तो रोज 180 टन की कीमत कितनी होगी

मुख्यवक्ता सिन्हा ने कहा कि 95 फीसद कचरा पुनः प्रयोग में लाने योग्य हैं। किचन वेस्ट से खाद बनती है तो प्लास्टिक व अन्य चीजों को बाजार में बेचा जा सकता है। एक अनुमान अनुसार 5 से 7 रुपये प्रति किलो के हिसाब से कचरा बिकता है। ऐसे में नगर निगम के प्रतिदिन निकलने वाले 180 टन कचरे की कीमत आप लोग लगा सकते हैं।

1970 से पहले नहीं होते थे कचरे के पहाड

अजय सिन्हा ने कहा कि हम कूड़े को डंपिंग स्टेशन पर डाल देते हैं और बड़े-बड़े पहाड़ खड़े हो जाते हैं। इनसे निकलने वाली मीथेन गैस ओजोन परत को नुकसान पहुंचाती है, जोकि पर्यावरण व मनुष्य दोनों के लिए घातक है। • साल 1970 से पहले कभी भी

कचरे के पहाड़ देखने को नहीं मिलते थे। लोग कचरा पैदा नहीं करते थे, क्योंकि उस दौर में घर से निकलने वाला कचरा कचरा होता ही नहीं था। वह खाद होती थी। लोगों को प्लास्टिक युज रोकने व स्वच्छता के प्रति जागरूक करना होगा।

One-day District Level Orientation Workshops on Swachh Survekshan 2021 at Kaithal on 5th October 2020

जब पॉलिथीन से घृणा होगी तो अपने आप कचरे में कमी आएगी : सिन्हा

नगर निगम की ओर से सॉलिड वेस्ट मैनेजमेंट एवं स्वच्छता सर्वेक्षण 2021 पर हुई कार्यशाला, विशेषज्ञ अजय सिन्हा ने कचरा प्रबंधन के बताए तरीके

अमर उजाला ब्यूरो

हिसार। नगर निगम की ओर से सॉलिड वेस्ट पैनेजमेंट एवं स्वच्छता सर्वेक्षण 2021 के तहत जिंदल ज्ञान केंद्र के 2021 के तहत जिदल ज्ञान कड़ के ओपन एयर थियेटर में बुश्वार को एकदिवसीय कार्यशाला का आयोजन किया गया। कार्यशाला में विषय विशेषज्ञ अजय सिन्हा ने निगम अधिकारियों व कर्मचारियों को कचरा प्रबंधन के तरीके वताए। मुख्य यक्ता अजय सिन्हा ने कि लोगों में जब प्लास्टिक व पॉलिथीन के प्रति घृणा का भाव पैदा होगा, तब कचरे में अपने आप कमी आ जाएगी।

उन्होंने कहा कि आज के समय में कचर प्रबंधन में लोगों को रोजगार मिल रहा है। 95 फीसदी कचरा पुनः उपयोग में लाने योग्य है। किचन वेस्ट से खाद बनती



कार्यशाला में कचरा प्रबंधन विषय पर जानकारी देते विशेषज्ञ अजय सिन्हा।

में बंधा जा सकता है। कार्यशाला में मेयर अधिकारियों व कर्मचारियों के अलावा गौतम सरदाना, निगम आयुक्त अशोक हांसी, नारनींद, बास, सिसाय, उकताना व गर्ग, चीफ इंजीनियर रामजीत्वाल, संयुक्त वस्त्राता की पालिकाओं के भी अधिकारी है तो प्लास्टिक व अन्य चीजों को बाजार आयक्त बैलिना लोहान सहित निगम मौजूद रहे।

5 से 7 रुपये प्रति किलो बिकता है कचरा

सिन्ता ने कहा कि अनुमान अनुसार 5 से 7 रुपये प्रति किलों के हिसाब से कचरा बिकता है। ऐसे में नगर निगम के प्रतिदिन निकलने बाले 180 टन कचरे की कीमत का अंदाजा लगाया जा सकता है। सही तरह से टन करने का कानत को अदिशा लियायां जो सकता है। सही तरहें से प्रणान करें तो कबने से ही सभी अकहा के खड़ा पूरे हो जाएंगे और यूकर चार्ज प्रशासन के पास बचत के रूप में अग्रणा, इससे सभी का बेतन निकल सकता है। इस कुड़े को द्रांणि स्टेशन पर डाल देते हैं और बड़े-बड़े पाड़ाइ खड़े हो जाते हैं। इनसे निकलने वाली मीशेन मैम ओजोन परत को नुकसान पहुंचाती है, जो पर्यावस्थ च ननुष्य दोनों के तिए चातक है।

1970 से पहले नहीं दिखते थे कचरे के ढेर अजब सिन्हा ने कहा कि खल 1970 से पहले कभी भी कचरे के पहाड़ (बड़े ब्रेर) देखने को नहीं मिलते थे। लोग कचन पैदा ही नहीं करते थे. क्कोंकि उस दौर में घर से निकलने वाल कचग होता ही नहीं था। यह खाद होती थी। जब से प्लास्टिक आगा है तब से घर से निकलने वाला अच्छा कचरा भी कृढ़ा बन गया है। इसलिए हमें लोगों और समुदाय को अच्छा कपत पा हुन्। एनास्टिक व स्वच्छता के प्रति जागरूक करना होगा। जिस दिन शहरवासी जागरूक हो जाएंगे, उस दिन शहर में कचरा अपने आप खत्म हो जाएगा

जनता और नगर निगम को मिलकर काम करने की जरूरत

कचरा प्रकंपन पर जनता व निगम को मिलकर कार्य करने की जरूरत है। हमें मेहल्लों व योलयों में कमेंटियों का गठन करना होगा, जिससे कचरा प्रबंधन में काम किया जा सके। हमारा प्रयास है कि प्रत्येक वार्ड का कचरा उसी वार्ड में खत्म हो। जनता भी घर में प्लास्टिक का प्रयोग कम करें। -गौतम सरदाना, मेचर, नगर निगम।

वार्ड में दो कंपोस्टिंग प्लांट लगाएंगे

कर्मचारियों में कचरा प्रबंधन को लेकर संवेदनशीलता व दृष्टिकोण में बदलाव लाने की जरूरत है। जब ऐसा होगा तो कचरा कम हो जाएगा। प्रत्येक वार्ड में दो कंपोस्टिंग प्लांट लगाने का प्रयास है। जनता सहयोग करेगी तो जरूर हिसार को कचरा मुक्त शहर बनाया जा सकता है।

अशोक गर्ग, आयुक्त, नगर निगम

One-day District Level Orientation Workshops on Swachh Survekshan 2021 at Hisar on 7th October 2020

Our Team



Rumjhum Chatterjee, Chairperson/Trustee



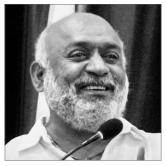
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